

ATTUNGA SKI LODGE

Lodge Address:
4 Jack Adams Path, Thredbo Village, NSW 2627
Lodge Tel: +61 (0) 2 6457 6050 Fax: +61 (0) 2 6457 6447

Correspondence to: P.O. Box 274, Lane Cove, NSW 2066

Website: <http://AttungaSkiLodge.com.au>



March, 2011

NEWSLETTER

Dear Attunga Members,

This newsletter is the remind everyone that you have already got the priority bookings forms (e-mailed 20th February) which includes dates, accommodation rates together with rules and regulations, and a few other things that have crossed our minds for 2010/11.

PRIORITY BOOKINGS

Team we recently sent out the Priority Booking application forms and amazingly, and most unlike you, there has been very little response. What's going on you lot? If you don't get these in ASAP you are going to cause a bloody lot of consternation in the Levett and Mullens households. I can see it now Steve is going to have to cancel a walk somewhere and Peter will miss out on a surf which won't endear them into looking kindly on your favourite booking times.

I can, of course, guarantee you all a fabulous snow season. There will more snow then you can handle – take a look at a few shots from last season below. This will be the best snow season for many years. And, there is going to be free beer all season all over the mountain. Importantly, there is no advantage in upsetting Peter and Steve. There is a dark side to them. Not pretty and it is your bookings that they will be playing with.



To assist you all here the Board has told Steve and Peter that they will giving you all a little more time. The new cut off that is now 10th April 2011.

MANAGERS

As Peter reported in his 2010 season paper Lyn and Robert were appointed last year and after a few teething problems they did an excellent job. We are glade to say that Lyn and Robert will be with us again this year.

BUT, GUYS/ MEMBERS/ OWNERS/ BOYS & GIRLS

We have just experienced one of the worst years for the trashing of 'our own' House Rules and Regulations.

These rules were painstaking put together years ago so that we, the **GUYS/ MEMBERS/ OWNERS/ BOYS & GIRLS**, could enjoy the lifestyle of the lodge which is greatly enhanced by the Guests and their contribution to the welfare of the OUR lodge.

I gotta say that it's a bit rich when we have guests complaining about things going on in the lodge and the **GUYS/ MEMBERS/ OWNERS/ BOYS & GIRLS** breaking their own rules designed to ensure that all who use the lodge – love the lodge, and, come back to the lodge with their hard-earned, again and again to enhance the value of the lodge owned, funnily enough by the **GUYS/ MEMBERS/ OWNERS/ BOYS & GIRLS**.

It is important that we adhere to our own rules and regs. so that we can deal with guests, who don't behave, without any fear of finger pointing and recriminations.

There, had me say- let's move on.

COMPANY NAME CHANGE

The Board has contemplated a name change for a long time and recently bit the bullet and so – Hyswest Ltd (which means nothing to nobody) has been flicked in favour of – yep – **ATTUNGA SKI LODGE LTD**.

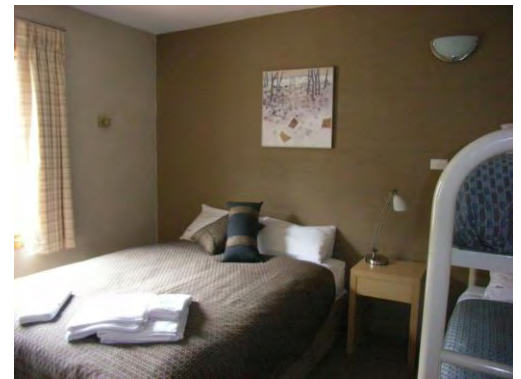
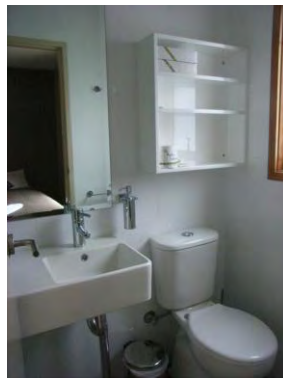
The financial year end for Attunga was changed in 2010 from 30th June to 30th September which assists in getting over the fact that the ski season normally splits our financial year putting uncomfortable pressure on the numbers boys and the auditors. The auditors shouldn't really whinge 'cause they're getting paid to do what we want (well, not quite what we want, perhaps).

MAINTENANCE & RENOVATIONS

Whilst members recently applauded the renovation work that has been completed to date and encouraged the Board to move on with the project, 2009 was an uncertain year post the GFC and even though 2010 was better the Board has decided to exercise some responsibility (which some of you will find hard to believe) and to curtail these, again, until the end of this season and to relook at the program, and finances, at that time.

It's likely though that there will be a need for a further call made on members to get this project completed. This was discussed at length at the recent AGM with all present pushing to get on with it. It was also put forward that the call should be put in two tranches to ease the burden. This and the amount are being considered at this time.

But, the pics here will remind you about what's in place and what's yet to come. It is all good.



ANNUAL MEMBER SUBSCRIPTIONS AND LEVIES

As part of the review of rates and charges we have retained the current annual subscription and sinking fund levy.

Therefore, the following levies **were due & payable by the 1st March 2010**:

- Annual Subscription \$330.00 including GST
- Sinking Fund Levy \$200.00 (no GST payable)
- **Total Due by 1 March 2011** **\$530.00**

It is a condition of the Lodge rules that these **levies be paid** prior to bookings being accepted.

If you have not already done so please make Electronic Funds Transfer payments to the Attunga account at ANZ and **remember to identify your EFT payment so it can be recognised on the bank statement**. Details of the account are:

Attunga Ski Lodge Limited
ANZ Bank
BSB: 012 003
Account: 46 26553

By the way, there has been a number of outstanding Annual Subs for a number of years. Jeof wrote each of you and what we got was a very good response. In most cases it turned out to be an oversight and most were actually thankful for the reminder. There are still a couple of recalcitrants but the Board does thank all who responded and we are appreciative.

WEBSITE

A simple new website <http://AttungaSkiLodge.com.au> was launched last year and it will continue to evolve over time. Updates on room availability will be posted along with other items of note on the [news tab](#) of the site. The lodge also has a [Facebook Page](#) for those who want to become fans.

From the new website members can now e-mail the managers, secretary, treasurer or Chairman by accessing the drop down menu on the [contacts tab](#) of the website.

The possibility of introducing an online booking request and enquiry system will be reviewed by the board in association with the managers.

SUMMER EVENTS IN THREDBO

There are a number of events in Thredbo over during the year including the Jazz weekend 15th-17th April. Details can be found from the [Thredbo Events link](#) in the middle column of the Attunga website.

To enquire about accommodation e-mail the managers from [the contacts tab](#) on <http://AttungaSkiLodge.com.au>

2011 ACCOMMODATION RATES

The Board has completed a review of all rates currently being charged to members and guests. After much consideration we have had to adjust rates in line with responsible management and planning for the Lodge. The new system for guests by offering an **Accompanied Guest** and **Unaccompanied Guest** classification continues. This has been done to encourage and reward guests who accompany members.

Please note we have also changed the age groupings which we think will work better. These are now;

- Under 2 yrs.
- 2 yrs. to less than 13 yrs. &

- 13 to less than 16 yrs.

Shoulder Season

Shoulder Season rates are still proving successful and will be retained.

University Week & Under 27ers

From a little pressure we have reintroduced this classification. It has proved to be troublesome in the past and it will be monitored closely.

2011 WINTER RATES & BOOKINGS

The members' initial priority booking period is open from 15th February and will extend through to 10th April, 2011 –

Please note that All Tariffs below include GST.

PEAK SEASON - Winter Sunday 26 June to Saturday 3 September 2011

Members and Partners * (per person)		Weekly	Daily
Adults 16 yrs. +		\$612.00	\$102.00
Children	Under 2 yrs.	Free	Free
	2 to less than 13 yrs.	\$300.00	\$50.00
	13 to less than 16 yrs.	\$390.00	\$65.00

* Please note that partners of Members will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Accompanied Guests (per person)		Weekly	Daily
Adults 16 yrs. +		\$1,170.00	\$195.00
Children	Under 2 yrs.	Free	Free
	2 to less than 13 yrs.	\$300.00	\$50.00
	13 to less than 16 yrs.	\$570.00	\$95.00

Unaccompanied Guests (per person)		Weekly	Daily
Adults 16 yrs. +		\$1,290.00	\$215.00
Children	Under 2 yrs.	Free	Free
	2 to less than 13 yrs.	\$300.00	\$50.00
	13 to less than 16 yrs.	\$630.00	\$105.00

SHOULDER SEASON - Tuesday 14 June to Saturday 25 June 2011
Sunday 4 September to Monday 3 October 2011

Charged on a Daily Basis Only

Members and Partners * (per person)		Daily
Adults 16 yrs. +		\$90.00
Children	Under 2 yrs.	Free
	2 to less than 13 yrs.	\$40.00
	13 to less than 16 yrs.	\$55.00

* Please note that partners of Members will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Guests (per person)		Daily
Adults 16 yrs. +		\$175.00
Children	Under 2 yrs.	Free
	2 to less than 13 yrs.	\$45.00
	13 to less than 16 yrs.	\$75.00

OFF PEAK (SUMMER) - Tuesday 4 October 2010 to Tuesday 12 June 2012

Charged on a Daily Basis Only

Members and Partners * (per person)		Daily
Adults 16 yrs. +		\$25.00
Children	Under 2 yrs.	Free
	2 to less than 16 yrs.	\$15.00

* Please note that partners of Members will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Guests (per person)		Daily
Adults 16 yrs. +		\$45.00
Children	Under 2 yrs.	Free
	2 to less than 16 yrs.	\$15.00

BOOKING CANCELLATIONS

In the past, refunds from booking cancellations were processed after the end of the season. We have changed this process, so that any refunds will be made during the season as they occur. Should you wish to cancel a booking, please contact the Lodge managers who will confirm the cancellation. Please ALSO contact Jeof Falls on jeof.falls@measuredinsights.com, who will arrange the refund directly to your bank account, less a cancellation fee as outlined in the Booking Procedures.

BOOKING PROCEDURES

1. During the Member's Initial Booking Period, members can submit completed booking forms with a cheque to **Post Office 274, Lane Cove, NSW 2066**. Members may also submit guest bookings at this time subject to the rules of priority for member bookings.
 2. Bookings during the Member's Initial Booking Period will only be accepted for full weeks, from Sunday to the following Saturday.
 3. All cheques are to be accompanied by fully completed booking forms and no booking will be accepted without a cheque for full payment. Separate booking dates/times require separate booking slips and separate cheques.
 4. When filling out the booking form, the date of birth of all children under 16 must be included otherwise the adult rates will apply. The top of the booking form is for member's name/address etc. Please give **three booking dates** – do not assume you will receive the first choice if it is the only one. Return the booking form intact (i.e. three copies) with your cheque. Confirmation will then be sent by mail to members after allocations have been completed by Peter Mullens & Steve Levett.
 5. Bookings after the Initial Booking Period (after 31 March for 2011) are to be made directly to the Lodge Managers, at the Lodge by email via the [contacts page](#) on the lodge's website: <http://AttungaSkiLodge.com.au> or by phone on (02) 6457 6050. Bookings should only be made on Monday, Tuesday, Thursday or Friday before 6 pm. All bookings are to be accompanied by a duly completed Booking Form to be either emailed to the Lodge Managers or included with the cheque (if paid by cheque) as detailed below.
 6. Payments for all bookings made with the Lodge Managers must be made within five (5) working days to confirm the booking otherwise the booking will be cancelled and given away without notification by the Lodge Managers. The preferred form of payment is by direct credit to the Lodge's bank account, with confirmation send by email to the Lodge Managers **and** to the Treasurer, Jeof Falls, on jeof.falls@measuredinsights.com. Please ensure you include the booking number provided by the Lodge Managers and your surname to ensure your booking can be easily reconciled.
- Attunga Ski Lodge Ltd
ANZ Pitt and Hunter Streets,
Sydney
BSB: 012-003
Account No: 46-26553
- If you prefer to pay by cheque, please mail the cheque together with the Booking Form to **PO Box 1071, Wahroonga NSW 2076**, which is the post office box of the Treasurer, Jeof Falls. Although cheques mailed to the Lodge's post office box will eventually be received and processed it may take some time and you may run the risk of losing the booking.
- The Lodge is able to accept **Visa and Mastercard** (only) credit card payments, but the bank charge is a very hefty **4.645%**, which the Lodge Managers have been instructed by the Board will need to be added to the cost of the booking when the credit card payment is made.
7. Bookings for part-weeks will not be accepted until sometime during the winter season at the discretion of the Lodge Manager.
 8. Minimum booking is for two adults or one adult and two children. If one (1) adult only occupies a room, the cost will be that of two (2) adults.
 9. Payments for bookings made during the season must be made prior to staying in the Lodge.

10. Bookings include all breakfasts (7) and six (6) dinners.

11. Member's guests have a greater chance of getting first choice in off peak period, i.e. not during the Winter and Spring school holidays.

12. Rooms will be allocated at the discretion of the Board of Directors or the Lodge Manager only.

13. Rooms are available from 2 pm on entry and must be vacated by 10 am on exit. GEAR and CARS must be removed from the Lodge grounds by 10 am on the morning of departure.

14. The combination lock of the front door is determined every Sunday by the Manager (not by the booking officer). Ring the intercom to attract the Manager on your arrival.

15. All bed linen and towels are provided and are commercially laundered by the Lodge Manager at the end of each week.

16. Members are fully responsible for guests whether guests are either accompanied or unaccompanied, i.e. a member is responsible financially (bookings and damage) and for the behaviour of their family and guests.

CANCELLATION PROCEDURES

17. In the past, refunds from booking cancellations were processed after the end of the season. We have changed this process so that any refunds will be made during the season as they occur. Should you wish to cancel a booking, please contact the Lodge managers who will confirm the cancellation.

18. Please **also** contact Jeof Falls on jeof.falls@measuredinsights.com, who will arrange the refund directly to your bank account, less a cancellation fee of 10% of the booking cost if cancelled more than seven (7) days before the booked period.

19. If a cancellation is made within seven (days) of the booking, the cancellation fee will be 50% of the cost of the booking unless the Lodge Managers are able to re-book the room(s) during that seven day period.

Ian Woods

ATTUNGA SKI LODGE HOUSE RULES

ON ARRIVAL - Winter:

Check in with the managers and sign registration book.

Room allocations are displayed on the notice board inside the front door.

ROOMS ARE AVAILABLE FROM 2.00 PM.

Room allocations cannot be changed and are at the **sole discretion of the managers**.

MEALS:

Welcome drinks at 6 pm Sunday night. The managers will arrange Gluhwein and Nibbles in the lounge area - all are invited to attend and meet the other guests.

Children's Dinner - 6 pm excluding Wednesday Night. **PARENTS MUST SUPERVISE THEIR CHILDREN DURING ALL MEALS.**

Adults Dinner - 7.30 pm

Breakfast is served between 7.30 and 9.00 am.

Tea and coffee is available in the dining room at all times. (Milk is provided for tea and coffee only).

All other beverages are supplied by the guests.

If you wish to invite friends to dinner please see the manager to book them in.

GENERAL:

NO SMOKING IN LODGE.

PLEASE REMOVE SHOES IN THE CHANGE ROOM BEFORE ENTERING STAIRWELL.

Residents are asked to consider the comfort and needs of fellow guests and are responsible for the behaviour of their invited guests.

Please keep the lounge and common areas tidy.

Return all crockery etc. to the kitchen after use.

Residents are personally responsible for damage to club property and will bear the cost of repairs.

All parties must cease at midnight.

ROOMS:

All Linen is provided. Pillow slips, top and bottom sheets must be used. At the end of each week before check out you are requested to strip your beds (DO NOT REMOVE MATTRESS PROTECTORS OR DOONA COVERS UNLESS SOILED) and leave linen in the blue bags provided outside the laundry.

Empty **all** rubbish from rooms.

Vacate rooms and Car park by 10 am. Should you wish to stay in the village that day, luggage may be left in the change room and the sauna area may be used for changing.

CAR PARK

CARS MUST BE REMOVED FROM THE CAR PARK BY **10 AM** EACH SUNDAY. ***THE CAR PARK IS AVAILABLE TO MEMBERS ONLY.***

STORAGE:

Resident's pantry and fridge is situated in the dining area for food stuffs and beverages. Perishable foods cannot be stored in the bedrooms. Please mark all food items with your name before storing in the pantry/fridge.

KITCHEN:

Residents are requested to wash up all crockery etc. used during the day, for Lunches and after Wednesday Night dinner.

All other washing up will be done by the managers provided it is returned to the washing up area in the kitchen. The dish washing machine will be operated by the manager only during winter.

OVERFLOWS:

Are only permitted by prior arrangement with the Booking Officer or managers.

TABLE TENNIS/GAMES ROOM:

Operating Hours: 9.00 am to 10.00 pm.

SPA/SAUNA:

Operating Hours: 10 am to 10 pm.

NO FOOD, DRINK, GLASSWARE OR SMOKING IS ALLOWED IN SAUNA/SPA AREA. NO ENTRY TO CHILDREN UNDER 12 WITHOUT ADULT PRESENCE AND SUPERVISION.

Equipment instructions must be followed or consult Manager. Showers before use of both Spa and Sauna are compulsory.

CHILDREN:

Please see they do not disturb the comfort of others, or damage lodge property by playing too robustly. Children should be supervised at all times and where possible their group activities should be confined to the children's playroom adjacent to the main lounge.

GUESTS:

Members are responsible for their guests and any damage caused by them.

BREAKAGES:

Please report all breakages and malfunctions to the Manager so that repairs or replacements can be affected.

MANAGERS:

To minimise the domestic chores required of guests and to assist in the smooth running of the lodge, the Board of Directors have appointed a manager/caretaker to run the lodge on a day to day basis on its behalf. Please respect the authority of the manager.

SUMMER ONLY:

Attunga is a self-help lodge in summer.

Most of the rules that are applicable for winter still apply with these exceptions.

Meals are not provided unless by prior arrangement with the managers.

Residents are responsible for the cleanliness of the lodge *particularly the "kitchen"*. Please clean all cooking utensils etc., immediately after use including work areas and wipe down stove top etc., and wash up. If you wish to use the "dishwasher" please speak to the managers first to check on operating instructions. Please clean your pantry shelf etc., before leaving.

Rooms:

Linen is provided

When vacating please strip your beds (not doona covers or mattress protectors), vacuum the room thoroughly and remove all rubbish from the room.

It is also your responsibility to CLEAN THE BATHROOMS PROPERLY - cleaning materials are provided.

Please leave the room in the condition you would like it and for the next guest to use.

Enjoy your stay at Attunga Lodge.

Board of Directors.

HAVE ANOTHER GREAT SEASON!

MR.
 MRS _____
 MISS (Surname of Member) _____ (Other Names) _____

ADDRESS _____
 _____ POSTCODE _____

PHONE (home) _____ (business) _____

BOOKING APPLICATION /
 TAX INVOICE
 ATTUNGA SKI LODGE
 ABN 42 003 043 016
 PRIORITY BOOKING ADDRESS
 PO BOX 274, LANE COVE 2066
 RETURN ADDRESS
 PO BOX 96, THREDBO 2625
 Lodge Phone: (02) 6457 6050

PREFERRED BOOKING Noon _____ to 10 am _____
 2nd Preference Noon _____ to 10 am _____
 3rd Preference Noon _____ to 10 am _____

ACCOMMODATION REQUIRED FOR -

Name	Age	If under 18. Date of Birth	Relationship to Member	Number of Nights	Full Accommodation Charges
					\$

I / We the undersigned agree to abide by the booking rules of the ATTUNGA SKI LODGE.

FULL PAYMENT MUST ACCOMPANY BOOKING APPLICATION
 Please return completed form intact.

TOTALS

BOOKING FEE _____

TOTAL REMITTANCE \$ _____

 Signature of Party Leader

 Signature of Member

PRINT WITH BALL-POINT PEN ONLY - PRESS HARD!

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