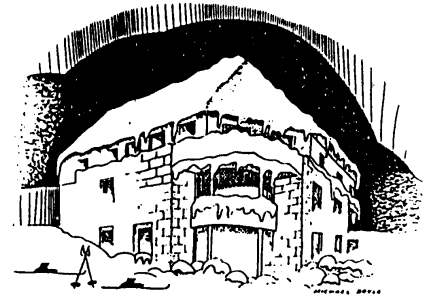


ATTUNGA SKI LODGE

Lodge Address:

4 Jack Adams Path, Thredbo Village, NSW 2627
Lodge Tel: +61 (0) 2 6457 6050 Fax: +61 (0) 2 6457 6447
Website: <http://AttungaSkiLodge.com.au>

General Correspondence to: PO Box 274, Lane Cove, NSW 2066
Treasurer Correspondence to: PO Box 1071, Wahroonga, NSW 2076



February, 2012

NEWSLETTER – PRIORITY BOOKINGS AND ANNUAL SUBSCRIPTIONS

Dear Attunga Members,

WELCOME TO ERROL AND ELSA (AND MARCUS)



We are truly delighted to welcome Errol, Elsa and their 12 year old son, Marcus into the Attunga family. Restoring the culture inspired by experienced, year round, live-in managers to Attunga was a prime objective of the Board and Errol and Elsa ticked all the boxes. Their long association with Thredbo and with hospitality management in the mountains are great assets for Attunga. Quoting from a recent message from Derek Goodyer:

Elsa held catering, chef and function supervision positions with Hilton International, Penderlea Chalets and Altitude 1300 prior to taking up the position, together with Errol, of resident managers of [Hahnenkamm Chalet](#) between 1996 and 2008. Before taking up the management role at Hahnenkamm Errol worked in various positions with Kosciusko Thredbo over some 18 years including a period as mountain manager and he also has

extensive experience in building, carpentry and electrical maintenance experience.

Between 2008 and 2010 Errol and Elsa were involved in launching and running of a 65 seat restaurant in Moruya with Elsa focusing on the catering and conference side of the business while Errol managed to restaurant. They are now looking forward to a long association with Attunga and its members after their return to Thredbo.

Errol and Elsa will be ringing in the changes for a much improved and caring atmosphere in the Lodge and you owe it to yourself to get down this winter!

THE 2012 SKI SEASON

After such a forgettable summer so far, it is a really nice thought that the coming change of seasons means that we can be soon looking forward to getting family and friends down to Attunga for a relaxing and fun time in the snow. With some of the recent changes at Attunga, 2012 really promises to be a great season and we hope to especially encourage those of you who have been putting off going for the last couple of winters to get in early and rediscover the happy times in our Lodge.

But right up front, we need to address the financial position and face up to the need to remedy the poor response from members for last year – and to get the Lodge back into the tip-top state that we all want and expect.

ANNUAL SUBSCRIPTION

As you will see from the [2012 Financial Statements](#), last year was such a poor season that, for the first time ever, we made a cash loss (not covered by depreciation and amortisation) that has eaten into our cash reserves that the Board has been carefully building to pay for the much needed maintenance and renovation in the Lodge.

As a result, we have bitten the bullet, done away with levies and have fixed the Annual Subscription for 2012 at \$990 (including GST). Along with the modest average accommodation increase of about 5%, we expect that this will put us back in the black and enable the Lodge to enjoy the essential maintenance and updating that has been delayed.

If, as we all hope and expect, we see more patronage in the Lodge this winter, then we shall be able to do even more. As always in a non-profit club like ours, the subscription is really the balancing item and when patronage is down as it has been, we have no choice but to cover any revenue shortfall with an increased subscription. The alternative of bank or other debt is not, we believe, an option. And of course, it can go in reverse and we would love to report in 2013 that, because of improved member support, we can plan for a subscription reduction in future years.

On a slightly sour note, our cash position is not assisted by members who do not pay the annual subscriptions and who, in the case of some, are seriously in arrears. This means that they cannot make use of the Lodge until payment is made, nor can they register a sale of their shares - sort of a lose/lose situation for everyone. The Board is giving consideration to publishing a list of outstanding subscriptions as part of our obligation to report fully to members on the financial position of the Club.

To complete the picture, the Board and our new managers are conducting a line by line review of expenditure and where we can without lowering our standards, we shall make reductions. The highly desirable objective of having live-in, rear round managers will make a big difference, we think, based on past experience.

All members will have or will soon receive an invoice for 2012 subscriptions, which will also include any outstanding balances. EFT payments can be made to Attunga's new Commonwealth Bank account: *Attunga Ski Lodge Limited BSB: 062-264 Account number: 1025-8428* and please remember to identify your payment in the appropriate field when completing the transfer.

If you have not received a statement from our Treasurer, Jeof Falls, or have any questions on subscriptions please contact Jeof either on his email jeof.falls@measuredinsights.com or mobile phone 0417 922 064.

Please note that it is a condition of the Lodge rules that all outstanding member subscriptions and levies must be paid prior to bookings being accepted. It is also a requirement that, before any share transfer can be accepted by the company, all outstanding subscriptions and levies must be paid up to date by the member selling their shares.

PARTNERS, CHILDRENS' PARTNERS, MEMBERS' PARTNERS' CHILDREN AND PARTNERS' CHILDREN

What a mouthful is that heading?

Never let it be said that the Attunga Board is not up with the times! Recognizing that families come in all shapes and sizes these days, we have made some sensible changes to accommodation rates to ensure that modern and alterative families are encouraged to use the Lodge and not be treated as outsiders when it comes to accommodation rates.

The rates set out later in the Newsletter now note that partners of Members and partners of Members' children will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members. So please encourage your kids and their families to enjoy the Lodge at the same rates as you enjoy as a member. There is also now no excuse for not getting the whole clan together this winter!

SUMMER EVENTS IN THREDBO

There are a number of events in Thredbo over the next few months including the Jazz Festival on 24th-25th March. Details can be found on the [Thredbo Events link](#).

To enquire about accommodation e-mail the managers from [the contacts tab](#) on <http://AttungaSkiLodge.com.au>

WEBSITE AND CONTACTS

Our website can be found at, <http://AttungaSkiLodge.com.au> .

From the website members can email the Managers, Secretary, Treasurer or Chairman by accessing the drop down menu on the [contacts tab](#) of the website.

However, it is not possible to make bookings via the website. All booking enquiries need to be made directly to the Lodge managers on or to Steve Levett, who is the board director responsible for monitoring bookings. Steve's contact details are slevett@bigpond.net.au or mobile 0418 116 052 in the evenings.

2012 ACCOMMODATION RATES

The members' initial **Priority Booking Period** is open from 15th February and will extend through to 31st March, 2011 – a **booking form is attached for completion on the final page of this newsletter or one can be downloaded from the website**.

Please note that All Tariffs below include GST.

WINTER PEAK SEASON - *Sunday 25 June to Saturday 1 September 2012*

Members, Member's Children and Partners * (per person)		Weekly	Daily
Adults 16 yrs +		\$642.00	\$107.00
Children	Under 2 yrs	Free	Free
	2 to less than 13 yrs	\$312.00	\$52.00
	13 to less than 16 yrs	\$408.00	\$68.00

* Please note that partners of Members and partners of Member's children will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Accompanied Guests (per person)		Weekly	Daily
Adults 16 yrs +		\$1,230.00	\$205.00
Children	Under 2 yrs	Free	Free
	2 to less than 13 yrs	\$312.00	\$52.00
	13 to less than 16 yrs	\$600.00	\$100.00

Unaccompanied Guests (per person)		Weekly	Daily
Adults 16 yrs +		\$1,350.00	\$225.00
Children	Under 2 yrs	Free	Free
	2 to less than 13 yrs	\$312.00	\$52.00
	13 to less than 16 yrs	\$660.00	\$110.00

SHOULDER SEASON - Tuesday 13 June to Saturday 24 June 2012
Sunday 2 September to Saturday 6 October 2012

Charged on a Daily Basis Only

Members, Member's Children and Partners * (per person)		Daily
Adults 16 yrs +		\$95.00
Children	Under 2 yrs	Free
	2 to less than 13 yrs	\$42.00
	13 to less than 16 yrs	\$58.00

* Please note that partners of Members and partners of Member's children will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Guests (per person)		Daily
Adults 16 yrs +		\$183.00
Children	Under 2 yrs	Free
	2 to less than 13 yrs	\$47.00
	13 to less than 16 yrs	\$80.00

**OFF PEAK (SUMMER) - From Sunday 7 October 2012 to 2013 Ski Season
Charged on a Daily Basis Only**

Members and Partners * (per person)		Daily
Adults 16 yrs +		\$30.00
Children	Under 2 yrs	Free
	2 to less than 16 yrs	\$18.00

* Please note that partners of Members and partners of Member's children will be charged at the same rate as the Member, and that children of partners will be charged at the same rate as children of Members.

Guests (per person)		Daily
Adults 16 yrs +		\$50.00
Children	Under 2 yrs	Free
	2 to less than 16 yrs	\$18.00

WINTER BOOKINGS 2012 AND PRIORITY BOOKINGS FOR THE 2012 SKI SEASON

The members' **initial/priority booking period is now open and will close on 31 March 2012.**

Attached with this newsletter is a booking form for your convenience. Please refer to the above tariffs. Included, also, is an extract of both the club's **booking and cancellation rules. Please read them carefully to avoid confusion and disappointment.**

As usual, bookings made during the initial/priority period, between now and until March 31 will be handled by the Board and should be mailed to PO Box 274 Lane Cove, NSW 2066.

Bookings after this date will need to be made with the Managers. The contact details for the Lodge for bookings and other matters are below or via the [contacts page](http://AttungaSkiLodge.com.au) on the lodge's website: <http://AttungaSkiLodge.com.au>.

4 Jack Adams Path, THREDBO VILLAGE, NSW 2625 or P.O. BOX 96, THREDBO VILLAGE, NSW 2625

Telephone: (02) 6457 6050

The Managers will be more than happy to be contacted by telephone, by any member seeking information on bookings (after priority period) and accommodation.

For your convenience, included herewith are the NSW School Holidays, and to avoid overcrowding and disappointment, we encourage you to consider alternative times to those listed below. Members should understand that occasionally, and only under unavoidable circumstances, those who include guests with their priority booking may not get their nominated choices.

NSW PUBLIC SCHOOL HOLIDAYS:

Winter: Friday, 29 June 2012 to Sunday, 15 July 2012

Spring: Friday, 21 September 2012 to Sunday, 7 October 2012

Also, consistent with club rules, if you miss out on your first choice this year, you will get priority next. You should always have at least two choices of booking weeks on your booking form to assist in a fair selection process.

It is wise to re-read the included booking and cancellation rules again, to assist in your correct filling out of your booking form.

- The 2012 Winter Peak Ski season will run from Sunday 25 June 2012 to Saturday 1 September 2012 inclusive.
- The 2012 Winter Shoulder Season will run from Sunday 11 June to Saturday 24 June inclusive and from Sunday 2 September to Saturday 6 October 2012 inclusive.
- Outside that period, summer accommodation rates will apply.
- Weekly Tariff includes 7 breakfasts and 6 dinners (excluding Wednesday nights, the chef's day off).
- Shortly after the close of the priority period, members will receive confirmation of a successful booking application. After this member bookings can be made, directly with the Lodge Managers, on a first come, first served basis.

BOOKING PROCEDURES

1. During the Member's Initial Priority Booking Period, members can submit completed booking forms with a cheque to **Post Office 274, Lane Cove, NSW 2066**. Members may also submit guest bookings at this time subject to the rules of priority for member bookings.
2. Bookings during the Member's Initial Booking Period will only be accepted for full weeks, from Sunday to the following Saturday.
3. All cheques are to be accompanied by fully completed booking forms and no booking will be accepted without a cheque for full payment. Separate booking dates/times require separate booking slips and separate cheques.
4. In filling out the booking form, the date of birth of all children under 16 must be included otherwise the adult rates will apply. The top of the booking form is for member's name/address etc. Please give **three booking dates** - do not assume you will receive the first choice if it is the only one. Return the booking form intact (i.e. three copies) with your cheque. Confirmation will then be sent by mail to members after allocations have been completed by Peter Mullens & Steve Levett.
5. Bookings after the Initial Booking Period (after 31 March for 2012) are to be made directly to the Lodge Managers, at the Lodge by email via the [contacts page](#) on the lodge's website: <http://AttungaSkiLodge.com.au> or by phone on (02) 6457 6050. Bookings should only be made on Monday, Tuesday, Thursday or Friday before 6 pm. All bookings are to be accompanied by a duly completed Booking Form to be either emailed to the Lodge Managers or included with the cheque (if paid by cheque) as detailed below.
6. Payments for all bookings made with the Lodge Managers must be made within five (5) working days to confirm the booking otherwise the booking will be cancelled and given away without notification by the Lodge Managers.
7. The preferred form of payment is by direct credit to the Lodge's bank account, with confirmation send by email to the Lodge Managers **and** to the Treasurer, Jeof Falls, on jeof.falls@measuredinsights.com . Please ensure you include the booking number provided by the Lodge Managers and your surname to ensure your booking can be easily reconciled.

The Lodge's new bank account is:

Attunga Ski Lodge Limited
Commonwealth Bank of Australia
BSB: 062-264
Account No: 1025-8428

Please note that the bank account has changed from last year and that Elsa and Errol will also monitor the account to *ensure that no bookings are confirmed for members or their guests if Annual Subscriptions are in arrears.*

If you prefer to pay by cheque, please mail the cheque together with the Booking Form to: **PO Box 1071, Wahroonga NSW 2076**, which is the post office box of the Treasurer, Jeof Falls. Although cheques mailed to the Lodge's post office box will eventually be received and processed it may take some time and you may run the risk of losing the booking.

8. The Lodge is able to accept **Visa and MasterCard** (only) credit card payments, but the bank charge is a very hefty **4.645%**, which the Lodge Managers have been instructed by the Board will need to be added to the cost of the booking when the credit card payment is made.
9. Bookings for part-weeks will not be accepted until sometime during the winter season at the discretion of the Lodge Manager.
10. Minimum booking is for two adults or one adult and two children. If one (1) adult only occupies a room, the cost will be that of two (2) adults.
11. Payments for bookings made during the season must be made prior to staying in the Lodge.
12. Bookings include all breakfasts (7) and six (6) dinners. On one evening when meals are not included in the tariff, the Manager will still provide a quality dinner at additional costs, payable to the Manager.
13. Member's guests have a greater chance of getting first choice in off peak period, i.e. not during the Winter and Spring school holidays.
14. Rooms will be allocated at the discretion of the Board of Directors or the Lodge Manager only.
15. **Rooms are available from 2 pm on entry and must be vacated by 10 am on exit. GEAR and CARS must be removed** from the Lodge grounds **by 10 am** on the morning of departure.
16. The combination lock of the front door is determined every Sunday by the Manager (not by the booking officer). Ring the intercom to attract the Manager on your arrival.
17. All bed linen and towels are provided and are commercially laundered by the Lodge Manager at the end of each week.
18. **Members are fully responsible for guests whether guests are either accompanied or unaccompanied, i.e. a member is responsible financially (bookings and damage) and for the behaviour of their family and guests.**

CANCELLATION PROCEDURES

19. Any refunds will be made during the season as they occur. Should you wish to cancel a booking, please contact the [Lodge Managers](#) who will confirm the cancellation. Please **also** contact Jeof Falls on jeof.falls@measuredinsights.com, who will arrange the refund directly to your bank account, less a cancellation fee of 10% of the booking cost if cancelled more than seven (7) days before the booked period. If a cancellation is made within seven (days) of the booking, the cancellation fee will be 50% of the cost of the booking unless the Lodge Managers are able to re-book the room(s) during that seven day period.

ATTUNGA SKI LODGE LIMITED HOUSE RULES

WINTER SEASON

ON ARRIVAL:

Check in with the managers and sign registration book.

Room allocations are displayed on the notice board inside the front door.

ROOMS ARE AVAILABLE FROM 2.00 PM.

Room allocations cannot be changed and are at the sole discretion of the Lodge Managers.

MEALS:

Welcome drinks at 6 pm Sunday night. The managers will arrange Gluhwein and Nibbles in the lounge area - all are invited to attend and meet the other guests.

Children's Dinner - 6 pm excluding Wednesday Night. **PARENTS MUST SUPERVISE THEIR CHILDREN DURING ALL MEALS.**

Adults Dinner - 7.30 pm

Breakfast is served between 7.30 and 9.00 am.

Tea and coffee is available in the dining room at all times. (Milk is provided for tea and coffee only).

All other beverages are supplied by the guests.

If you wish to invite friends to dinner please see the manager to book them in.

GENERAL:

NO SMOKING IN LODGE.

PLEASE REMOVE SHOES IN THE CHANGE ROOM BEFORE ENTERING STAIRWELL.

Residents are asked to consider the comfort and needs of fellow guests and are responsible for the behaviour of their invited guests.

Please keep the lounge and common areas tidy.

Return all crockery etc. to the kitchen after use.

Residents are personally responsible for damage to club property and will bear the cost of repairs.
All parties must cease at midnight.

ROOMS:

All Linen is provided. Pillow slips, top and bottom sheets must be used. At the end of each week before check out you are requested to strip your beds (DO NOT REMOVE MATTRESS PROTECTORS OR DOONA COVERS UNLESS SOILED) and leave linen in the blue bags provided outside the laundry.

Empty **all** rubbish from rooms.

Vacate rooms and Car park by 10 am. Should you wish to stay in the village that day, luggage may be left in the change room and the sauna area may be used for changing.

CAR PARK

CARS MUST BE REMOVED FROM THE CAR PARK BY **10 AM** EACH SUNDAY. ***THE CAR PARK IS AVAILABLE TO MEMBERS ONLY.***

STORAGE:

Resident's pantry and fridge is situated in the dining area for food stuffs and beverages. Perishable foods cannot be stored in the bedrooms. Please mark all food items with your name before storing in the pantry/fridge.

KITCHEN:

Residents are requested to wash up all crockery etc. used during the day, for Lunches and after Wednesday Night dinner.

All other washing up will be done by the managers provided it is returned to the washing up area in the kitchen. The dish washing machine will be operated by the manager only during winter.

OVERFLOWS:

Overflows are only permitted by prior arrangement with the Booking Officer.

TABLE TENNIS/GAMES ROOM:

Operating Hours: 9.00 am to 10.00 pm.

SPA/SAUNA:

Operating Hours: 10 am to 10 pm.

NO FOOD, DRINK, GLASSWARE OR SMOKING IS ALLOWED IN SAUNA/SPA AREA. NO ENTRY TO CHILDREN UNDER 12 WITHOUT ADULT PRESENCE AND SUPERVISION.

Equipment instructions must be followed or consult Manager. Showers before use of both Spa and Sauna are compulsory.

CHILDREN:

Please see they do not disturb the comfort of others, or damage lodge property by playing too robustly. Children should be supervised at all times and where possible their group activities should be confined to the children's playroom adjacent to the main lounge.

GUESTS:

Members are responsible for their guests and any damage caused by them.

BREAKAGES:

Please report all breakages and malfunctions to the Manager so that repairs or replacements can be effected.

MANAGERS:

To minimise the domestic chores required of guests and to assist in the smooth running of the lodge, the Board of Directors have appointed a manager/caretaker to run the lodge on a day to day basis on its behalf. Please respect the authority of the manager.

SUMMER ONLY

Attunga is a self-help lodge in summer.

Most of the rules that are applicable for winter still apply with these exceptions:

1. Meals are not provided unless by prior arrangement with the managers, the cost of which is negotiated with and paid directly to the Lodge Managers.
2. Residents are responsible for the cleanliness of the lodge *particularly the "kitchen"*. Please clean all cooking utensils etc., immediately after use including work areas and wipe down stove top etc., and wash up. If you wish to use the "dishwasher" please speak to the managers first to check on operating instructions. Please clean your pantry shelf etc., before leaving.

Rooms: Linen is provided. When vacating please strip your beds (not doona covers or mattress protectors), vacuum the room thoroughly and remove all rubbish from the room.

It is also your responsibility to CLEAN THE BATHROOMS PROPERLY - cleaning materials are provided.

Please leave the room in the condition you would like it and for the next guest to use.

Enjoy your stay at Attunga Lodge.

Board of Directors

February 2012

HAVE ANOTHER GREAT SEASON!

MR. _____
 MRS. _____
 MS. (Surname) _____ (Other Name) _____
 ADDRESS _____

 _____ (No / Street / Suburb) _____ (State) _____ (Postcode)

BOOKING APPLICATION / TAX INVOICE
ATTUNGA SKI LODGE
 ABN 42 003 043 016
PRIORITY BOOKING ADDRESS
 PO BOX 274, LANE COVE NSW 2066
RETURN ADDRESS
 PO BOX 96, THREDBO NSW 2625
 Lodge Phone: (02) 6457 6050
 Lodge Fax: (02) 6457 6447
 Email: Managers@AttungaSkiLodge.com.au

PHONE (Home) _____ (Business) _____ (Mobile) _____

EMAIL _____ **PLEASE PRINT EMAIL ADDRESS CLEARLY**

PREFERRED BOOKING from 2 pm on _____ to 10 am on _____

ALTERNATIVE (if 1st Choice above not available): from 2 pm on _____ to 10 am on _____

NUMBER OF ROOMS SOUGHT: _____ NUMBER OF ROOMS ALLOCATED (Attunga Use only): _____

ACCOMMODATION REQUESTED FOR:

Name	If under 18		State whether Member (or, if not, relationship to Member)	Number of Nights	Full Accommodation Charges \$
	Age	D.O.B.			
Total GST inclusive					

I / We the undersigned agree to comply (and to ensure that others for whom this booking is made also comply) with the Attunga Ski Lodge [House Rules](#) and [Code of Conduct](#).

Name _____ Signature _____

FULL PAYMENT MUST ACCOMPANY BOOKING APPLICATION. If payment is being made by credit card (MasterCard or Visa only), for which there is a 4.645% fee that will be added to the Accommodation Charge above, please complete details below:

Credit card number: _____

_____ Name on card: _____ Expiry Date: _____ Signature: _____

Please cut where indicated below and return the completed form (above) by post or email. Bookings without payment will not be accepted.

BOOKING INSTRUCTIONS

- The Attunga Ski Lodge [House Rules](#) and [Code of Conduct](#) can also be downloaded from <http://AttungaSkiLodge.com.au>
- Accommodation rates for Members and guests accompanying Members are available at the "Bookings" Area of the Attunga website <http://AttungaSkiLodge.com.au/bookings>. Members booking for family should indicate relationship of person and age of any children.
- Accommodation rates for non-Members can be viewed at the Accommodations page of the Attunga website <http://AttungaSkiLodge.com.au/bookings>.
- Payment for bookings may be made by cheque, credit card (MasterCard or Visa) or EFT into Attunga's **CBA Bank Account: BSB: 062 264 Account: 1025 8428**. *EFT payments must show the name of the person booking.*